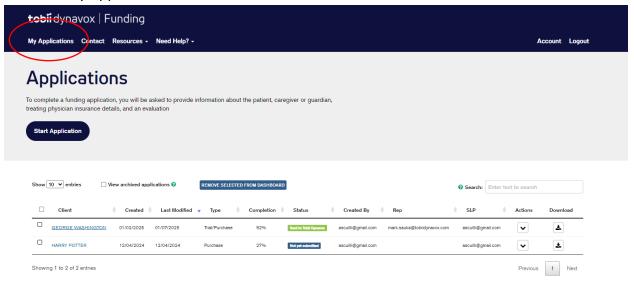
How to create a new case for the same patient

A. Under My Applications



B. Find your client's case

tobii dynavox Funding	
My Applications Contact Resources - Need Help? -	Account Logout
Applications	
treating physician insurance details, and an evaluation	
Start Application	
Show 10 v entries View archived applications @ REMOVE SELECTED FROM DASHBOARD	Search: Enter text to search
Client Created Last Modified Type Completion Status Created By Rep	$\stackrel{\scriptscriptstyle A}{_{\!$
GEORGE WASHINGTON 01/02/2025 01/07/2025 Trial/Purchase 92% Event to Teld Dynamic ascuilli@gmail.com mark.sauka@tobidynavo.co HARRY POTTER 12/04/2024 12/04/2024 Purchase 27% Hat yet Automited ascuill@gmail.com	m asculli@gmal.com V 🛓
Showing 1 to 2 of 2 entries	Previous 1 Next

C. Select the drop down arrow under Actions and choose "Duplicate"

Show	10 v entries	View archived app	lications 😯	REMOVE SELECTED	FROM DASHBOARD				Search: Enter to	xt t ch	
	Client	🔶 Created 🕴	Last Modified	🔻 Туре 🔶	Completion 🍦	Status	Created By	Rep	♦ SLP ♦		Download
0	GEORGE WASHINGTON	01/02/2025	01/07/2025	Trial/Purchase	92%	Sent to Tobil Dynevox	ascuilli@gmail.com	mark.sauka@tobiidynavox.co	m ascuilli@gmail.com		*
Ο	HARRY POTTER	12/04/2024	12/04/2024	Purchase	27%	Not yet submitted	ascuilli@gmail.com		ascuilli@gmail.com	~	*
Showir	ng 1 to 2 of 2 entries							¢	Invite Duplicate Archive	Previous	1 Next

×

D. A prompt box will appear to select different options. Choose

Copy application or clone evaluation

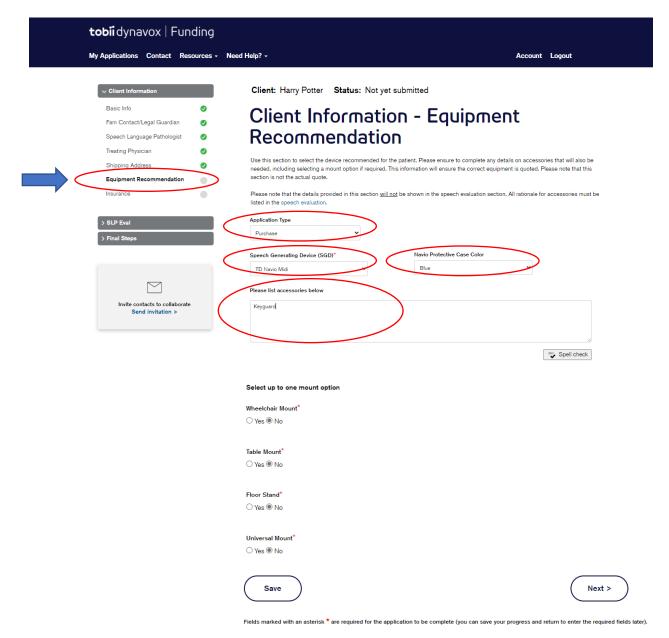
To save time you can choose to copy an existing application, which is best if you are creating a new application for the same patient. Or you can clone your evaluation section to be used as part of an application for a new patient.

	Choose the application type:
Choose the application type:	Purchase 🗸
Purchase V	Purchase
	Trial
Copy application (Existing patient)	Repair
Clone evaluation (New patient)	Accessory
Check which data would you like to transfer to the applicat	
Check which documents you would like to transfer to the n	ew application
Document Name	Document Type

E. Select the documents you want to bring over, and then hit create.

NOTE: If doing a device purchase after the trial, you do not need to bring over the trial agreement or any unsigned evaluations.

F. Once you click the create button, the application will appear for you to work on. If nothing has changed with the client's demographic information, you can go directly to the Equipment Recommendation Tab



G. To change the application to the new type you will need to update the options:

1. Choose application type from drop down (Purchase, Trial/Purchase, Repair, Accessory)

2. Choose specific device recommended from Speech Generating Device (SGD) drop down, and additional Protective Case Color if prompted (only applicable for Navio devices)

3. List any additional accessories recommended in the text box

4. If mounting is required, choose one option from the list. If no mount equipment is necessary, select No for all options.

E. Make sure to choose NEXT (if continuing at this time) or SAVE (to come back later). It will change the new application to your new request that you need for this patient. Now you have your new application to process your new request for your client.